

PCIP Data per month - September 2024

No. of calls to the surgery	9370	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	3402	
Items issued via prescription	22485	
Referrals Made	374	
Fit Notes (Med3s) issued	173	
Administrative Comms. Issued (letters/emails)	1233	
Text messages sent and received	3855	
Total digital requests submitted to the practice	1067	